



Northbeach Pavilion

COVID-19 Safety Plan – Updated 3 Jan 2021

Welcome – Benvenuti to Northbeach Pavilion, Pizza Restaurant & Bar

We have been privileged in serving the locals of Wollongong since 2012 and we are committed to keep doing so in a safe environment. We have implemented measures to mitigate the risk of community Covid-19 spread doing our best to take care of you, our team members and the community at large. **BY ENTERING YOU AGREE TO THE FOLLOWING REQUIREMENTS AS ADVISED BY NSW HEALTH & NSW STATE GOVERNMENT. Thank you in advance.**

- **Cleaning and hygiene** – We have reviewed and overhauled our cleaning and hygiene controls to meet Covid-19 standards increasing sanitation to clean all surfaces, hand sanitisers for your use before, during and after your meals, regularly disinfecting surfaces both in customer service areas and our back of house areas.
- **Physical & Social Distancing** – we seat our customers according to the 4SQM rule and we ask that you adhere to keeping 1.5 m away from all persons you do not live with.
- **Menus** – all menus are now laminated and wiped down immediately after use.
- **Payment Method** – Where you can pay by phone or tap to avoid cash handling however cash will still be accepted. We ask that you pay at your table before you leave.
- **Face Masks** as of Sunday 3rd January 2021 wearing a mask whilst working in hospitality venues indoors is now mandatory until further notice by NSW Health.
- **Separate Entry & Exits** – We ask that you exit via the exit/back door by the bar and avoid the front entry door to avoid close contact with others. We kindly ask that you please wash your hands after handling cash or any other foreign object / surface.
- **QR Code Electronic record keeping** – to assist with Covid-19 tracing we are compelled to record all customer dining with us (name, number and email address via QR code). We ask for your co-operation. Please consider downloading the COVID Safe App to assist with Covid-19 tracing. Manually collection is required of contact details in instances where electronic forms cannot be accessed, including during internet outages. Note NSW Health requires everyone with a smart phone to register via the QR code.
- **Alcohol to be consumed while sitting & avoid mingling** – It is important that alcohol is consumed whilst only sitting (not standing or mobile) and that all efforts are made to try to limit mingling.
- **Capacity** – Based on the 4sqm rule the Pavilion has a capacity of 65 people in total at any one time in two separate areas. Each separate area has staff that are providing food and beverage in only that area; staff do not allow people to mingle in different areas; each area is monitored by a separate Covid-19 Safety Marshal.
- **Covid Marshal** – A safety Marshal is present at all times and is identified by distinct clothing, Covid Safety Badge or Lanyard. The Covid Safety Marshal is responsible for ensuring that the Covid Safety Plan is adhered to and that social distancing, cleaning, and accuracy of record keeping is maintained. The Covid Safety Marshal is responsible for ensuring that the Covid Safety Plan is adhered to and that social distancing, cleaning, and accuracy of record keeping is maintained. Each section has a separate Covid Marshal.
- **Service & product changes** – We will **no** longer be offering 1 or ½ meter Pizza's and shared platters for 2 or more until the government sanctions are lifted for the Covid-19 pandemic. We have removed straws and condiments from the bar and tables. Please ask our team for freshly ground salt and pepper
- **Group Bookings** – Groups up to 30 are accepted but must comply with the social distancing and behavioural requirements when consuming alcohol. Customer check-in at corporate events must be completed using electronic methods such as a QR code. Children are included in the capacity. Please note that future bookings must comply with health orders of the day and thus could change.
- **Air Ventilation** – windows and louvres will be opened fully where possible to promote circulation of fresh air.
- **Selfcare and right to refuse** – if you are feeling unwell please kindly see your doctor immediately and avoid dining with us until you are recovered. For safety reasons you may be asked to leave should you show signs of illness or do not respect the Covid Safe Measures. Please note that it is a requirement to self-isolate or quarantine at home if you are caring for someone with Covid-19 or from overseas or another state or Hotspot with Covid-19 restrictions.

NSW number to call (13 10 50) for any positive cases of Covid-19.

#staylocal #stayconnected #stayhealthy